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| **CLARIFICATION No.1**  **to the**  **CONTRACT NOTICE**  **Contract Title: Technical Assistance for Strengthening Implementation Capacity of Risk Management and Control Activities of Agriculture and Rural Development Support Institution (ARDSI)**  **Publication Reference: EuropeAid/140153/IH/SER/TR**  Further to the requests received from the candidates, the following clarifications are provided:  **Question 1:**  In addition to the requirement of enterprise risk management (ERM) experience specified under the technical capacity criteria, is the agriculture/government sector experience a must?  **Answer 1:**  Regarding the selection criteria of 21.3.1 stated under the contract notice, any specific sectorial experience (including agriculture or government sector) is not requested for “setting up/strengthening institutional risk management systems aligned with ISO 31000 and/or COSO ERM”.  **Question 2:**  Within the scope of developing ERM software, is it expected to choose & implement & adapt an existing ERM software solution for the institution? Or is it expected to develop an ERM software specific to the institution?  **Answer 2:**  As stated in the contact description, the scope of contract covers development of a risk management software for efficient and effective implementation of the integrated risk management framework, which should be specific to the requirements of the institution. Therefore, within the scope of this contract, the contractor will be expected to develop a software specific to the institution.  On the other hand, regarding the selection criteria 21.3.2 of the contract notice, development of the software is not limited with a specific field (i.e. not limited with ERM software). Meanwhile, please also note that regarding the scope of each criteria, the evaluation of the applications will be realized by the nominated evaluation committee and the committee will make the evaluation reference by reference on the basis of the requirements of the selection criteria. The contracting authority cannot give an opinion on the assessment of the references on the basis of the requirements of selection criterion. Please also see Answer 3 and Answer 4 for further details.  **Question 3:**  About the selection criteria (point 21.3.2 of the contract notice):  The text states the requirement of a single contract/assignment with a budget of at least EUR 300.000 in the field of software development in compliance with ISO 27001 procedures. Provided that the standard ISO 27001 is normally assigned to the overall processes of a company and not to a single product, how does this prescription must be interpreted? Must the software have been developed by a company certified ISO 27001 or has it been developed following the standard ISO 27001, even in the absence of a specific certification? In such a case, how will it proved?  **Answer 3:**  The software should be developed following the ISO 27001 procedures. With that regard, it is expected that the company who develops the software has the qualification and certification to be able to develop the requested software in compliance with ISO 27001 standards. However, in any case, the admissibility of the proof documents will be assessed case by case by the nominated evaluation committee in line with the restricted tender procedure. Please also see Answer 2 and Answer 4 for further details.  **Question 4:**  Does the software development experience sought within the scope of technical capacity criteria include only the ERM software development experience? Or is it meant any software development experience that complies with the ISO 27001 & also is above the specified amount?  **Answer4:**  Regarding the selection criteria of 21.3.2 stated under the contract notice, the candidate is expected to have provided services under a single contract or similar assignment with a budget of **at least EUR 300 000** (proportion carried out by the candidate) **in the field of software development in compliance with ISO 27001 procedures**. Therefore, the criterion does not refer to only ERM software development experience. Please also see the Answer 2 and 3 for further details. |